

# Our Privacy Policy

*Last Updated: November 10, 2009*

At Secure Command we recognize that privacy is important. This document outlines the types of personal information we receive and collect when you use Secure Command services and how we use that information, as well as some of the steps we take to safeguard the information you share. We hope this will help you make an informed decision about sharing personal information with us.

This Privacy Policy applies to all of the software products, services and websites offered by Secure Command, Inc. (collectively, Secure Command's "services"). By using or accessing Secure Command's services, you are accepting the practices described in this Privacy Policy.

## **Personal information and other data we collect**

- For use of Secure Command software products, we may require you to register with Secure Command, and we may collect personal information that can identify you, such as an e-mail, first and last name, or other contact information.
- Secure Command uses cookies (a small file containing a string of characters that uniquely identifies your browser) and other technologies to enhance your online experience and to learn about how you use Secure Command services in order to improve the quality of our services. This allows you to do things like save your preferences, and make subsequent visits faster and easier.
- Secure Command's servers automatically record information when you visit our website or use some of our services, including the URL, IP address, browser type and language, and the date and time of your request.
- You may send email or other communications to Secure Command which may be used by Secure Command to process your inquiries, respond to your requests and improve our services.

## **Uses**

- We may use personal information to provide the services you've requested. For example, if you specify to receive e-mail alerts for releases of Secure Command software products, we would send an e-mail to you to notify you of the release.
- We may also use personal information for auditing, research and analysis to operate and improve Secure Command technologies and services.
- When we use third parties to assist us in processing your personal information on our behalf, we require that they comply with our Privacy Policy and any other appropriate confidentiality and security measures.
- We may be required to disclose personal or other information pursuant to lawful requests, such as subpoenas or court orders, or in compliance with applicable laws. We do not reveal information until we have a good faith belief that an information request by law enforcement or private litigants meets applicable legal standards. Additionally, we may use and share personal or other information when we believe it is necessary to

comply with law, to protect our interests or property, to prevent potential fraud or other illegal or prohibited activity, or to prevent imminent bodily harm. This may include sharing information with other companies, lawyers, agents or government agencies.

- If the ownership of all or substantially all of the Secure Command business, or individual business units owned by Secure Command, were to change, your user information may be transferred to the new owner so the service can continue operations. In any such transfer of information, your user information would remain subject to the promises made in any pre-existing Privacy Policy.

### **Children under Age 13**

- If you are under 13, please do not attempt to use Secure Command's services or send any information about yourself to us, including your name, address, telephone number, or email address.
- Secure Command does not knowingly collect or solicit personal information from anyone under the age of 13 or knowingly allow such persons to register. No one under age 13 may provide any personal information to Secure Command or through Secure Command's services.
- In the event that we learn that we have collected personal information from a child under age 13, we will delete that information as quickly as possible. If you believe that we might have any information from or about a child under 13, please contact us at <mailto:privacy@securecommand.com>.

### **Children Between the Ages of 13 and 18**

- We recommend that minors over the age of 13 ask their parents for permission before sending any information about themselves to anyone over the Internet.
- Minors over the age of 13 are not eligible to register for Secure Command services.

### **Your choices**

- You may decline to provide personal information to us and/or refuse cookies in your browser, although some of our features or services may not function properly as a result.
- We make good faith efforts to provide you access to your personal information upon request and to let you correct such data if it is inaccurate and/or delete it at your request, if it is not otherwise required to be retained by law or for legitimate business purposes. We may ask you to verify your identity and provide us with specific details about the information you have inquired about. We may decline to process requests if they are impractical, require significant or repetitive effort or jeopardize the privacy of others.

### **Links and Third Parties**

- Secure Command's service may contain links to other websites. We are of course not responsible for the privacy practices of other web sites. We encourage our users to be aware when they leave our site to read the privacy statements of each and every web site that collects personally identifiable information.
- This Privacy Policy addresses only the use and disclosure of information we collect from you. It does not cover the use of cookies or other tracking technologies by any third party. If you disclose your information to others, whether they are third party advertisers or others, different rules may apply to their use or disclosure of the information you disclose to them. Secure Command does not control the privacy policies of third parties, and you are subject to the privacy policies of those third parties where applicable. We encourage you to ask questions before you disclose your personal information to others.

### **Security**

- Your information is stored and processed on our servers located in the United States. We treat data as an asset that must be protected and use lots of tools (encryption, passwords, physical security, etc.) to protect your personal information against unauthorized access and disclosure. For instance, your personal information is located on a secured server behind a firewall.
- However, as you probably know, third parties may unlawfully intercept or access transmissions or private communications, and other users may abuse or misuse your personal information that they collect from the site. Therefore, although we work very hard to protect your privacy, we do not promise, and you should not expect, that your personal information or private communications will always remain private.
- If you have any questions about the security of Secure Command's services, please contact us at <mailto:privacy@securecommand.com>.

### **Terms of Use, Notices and Revisions**

- Your use of Secure Command's services, and any disputes arising from it, is subject to this Privacy Policy as well as our Terms of Use and all of its dispute resolution provisions including arbitration, limitation on damages and choice of law. We reserve the right to change our Privacy Policy and our Terms of Use at any time.
- Non-material changes and clarifications will take effect immediately, and material changes will take effect within 30 days of their posting on this site. If we make changes, we will post them and will indicate at the top of this page the policy's new effective date.
- If we make material changes to this policy, we will notify you here, by email, or through notice on our home page. We encourage you to refer to this policy on an ongoing basis so that you understand our current privacy policy. Unless stated otherwise, our current privacy policy applies to all information that we have about you and your account.

### **More information**

If you have questions or concerns, please contact us any time at <mailto:privacy@securecommand.com>. Or write to us at:

Secure Command, Inc.

Attn: Privacy Matters

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